

TRANSPORTATION & COLLECTIONS

Delivery Schedule

Deliveries are scheduled from Monday to Friday, operating between 7 am and 6 pm, unless alternative arrangements have been agreed upon in advance. Our Delivery Route Map can be found [here](#).

General

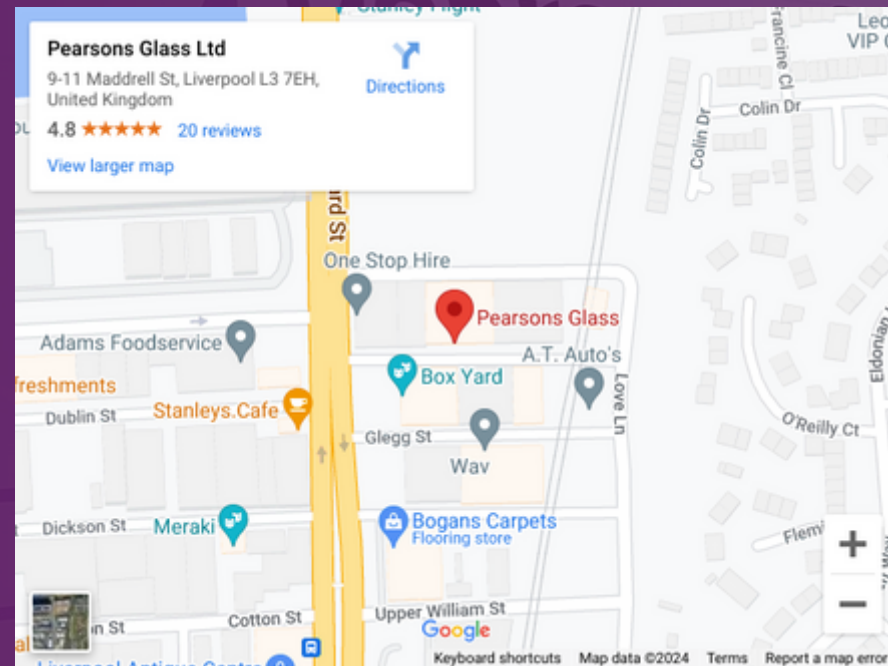
All products are supplied loose, using dividing pads, unless stated otherwise in this document or with order confirmations. Pearsons Glass delivery drivers are not contracted to transport glass into your premises and will remain at the back of the vehicle.

Please ensure you have appropriate assistance available to unload and carry glass during deliveries. If suitable assistance is unavailable, the driver may cancel the delivery, and the products will be returned to our premises, with a second delivery incurring an additional cost.

Pearsons Glass strives to fulfil deliveries using our fleet of specially modified vehicles designed for glass transportation. In certain situations, trusted third-party carrier services may be employed to meet deadlines. In such cases, a member of our team will contact you to provide guidance.

Collections

With prior arrangement, orders can be collected at our premises, as indicated below:



Collection times are Monday to Friday between **9:00am** and **3:30pm**.

All products collected are supplied loose, using dividing pads, unless stated otherwise in this document or with order confirmations.

Customers are responsible for ensuring that the collecting vehicle has adequate facilities to securely store and transport the products. If there are concerns about the safe storage and transportation of the products, Pearsons Glass can provide additional chargeable packaging to aid safe transportation of products.